



Your Online Retirement Account

How to Log In and Use Your Online Retirement Account

Log into your ERSRI retirement account at www.ERSRI.org – the ERSRI homepage

The screenshot shows the ERSRI homepage with a navigation menu on the left and several content sections. Two callout boxes with arrows point to the 'Retirees' and 'Active employees' login buttons.

Retirees: LOG IN TO YOUR ACCOUNT

Active employees: LOG IN TO YOUR ACCOUNT

Employers: LOG IN TO YOUR ACCOUNT

News and Updates: Summer 2018 Issue of Compass, ERSRI's Member Newsletter, is Available Online

- August 2018: The Summer 2018 issue of *Compass* is available online. The articles in this issue include:
 - Message from Treasurer Magaziner
 - Retirement System Update
 - Member News

Log into your online account by selecting either the Retiree or Active member button from the ERSRI homepage.

Members who left employment prior to retirement can log in by selecting the “Active Employees” button

Active Employee Login

The screenshot shows the website for the State of Rhode Island Employees' Retirement System of Rhode Island. The main heading is "Active Employee Login". A prominent blue button reads "CLICK HERE TO LOG IN TO YOUR ACCOUNT". A callout box with a white background and black text says "Click to get to the log in screen" with an arrow pointing to the button. The page includes a navigation menu on the left with categories like Home, About ERSRI, and Employer Accounts. The main content area explains that clicking the button leads to a new portal for active members and lists actions users can take, such as updating their phone number and email address. A sidebar on the right contains links for Retirees, Active employees, Employers, Newsletter, and Access TIAA.

Once you have registered, you will be able to:

- Update phone number & email address
- Review your pension account info

If you encounter any issues logging into your account or have questions about your account information, please contact ERSRI customer service via www.ersri.org or by phone at 401-462-7600 (prompt #4) and we'll be happy to assist you.

The ERSRI Customer Service Center is open Monday - Friday from 8:30 a.m. through 4:00 p.m.

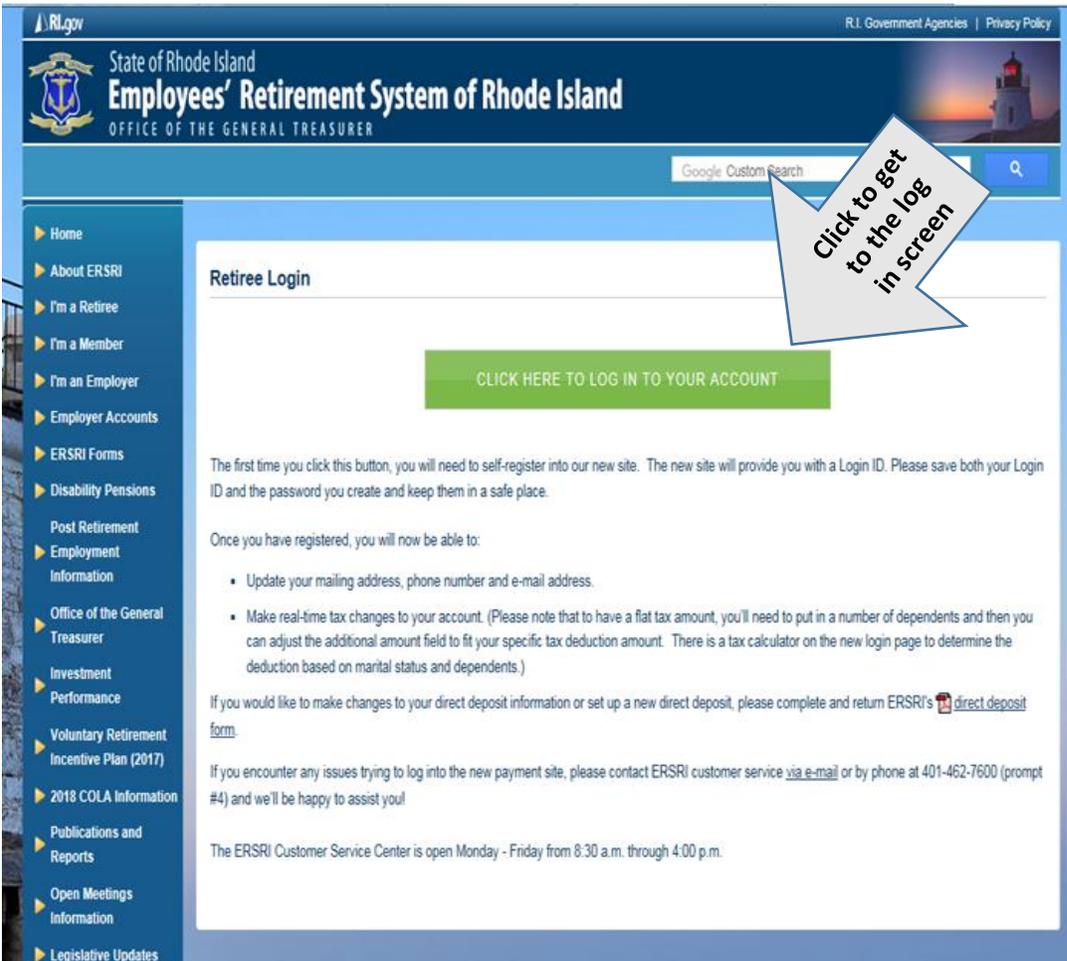
Retiree Login

Once you have registered, you will can:

- Update address, phone & e-mail
- Make tax changes to your account

If you encounter any issues trying to view your payment, please contact ERSRI customer service via www.ersri.org or by phone at 401-462-7600 (prompt #4) and we'll be happy to assist you!

The ERSRI Customer Service Center is open Monday - Friday from 8:30 a.m. through 4:00 p.m.



The screenshot shows the ERSRI website interface. At the top, there is a navigation bar with the RI logo, 'State of Rhode Island', and 'Employees' Retirement System of Rhode Island'. Below this is a search bar and a 'Retiree Login' section. A prominent green button reads 'CLICK HERE TO LOG IN TO YOUR ACCOUNT'. A callout arrow points to this button with the text 'Click to get to the log in screen'. The page also contains a sidebar with various menu items and a main content area with text explaining the login process and providing contact information for customer service.

Log In Screen



Sign In

Login ID:

Password:

- › [Forgot your password?](#)
- › [Self-registration](#)
- › [Forgot login id?](#)

Login:
Please enter your login ID and password to access the site.

First Time Users:
If this is your first time on the site, please click the Self-Registration link to create an online account.

Forgot Your Password or Login ID:
Please click the appropriate link under the login to access your credentials.

If you are still unable to access your account, please contact ERSRI at 401-462-7600, Monday through Friday between 8:30 a.m. and 4 p.m. for assistance.

Contacts & Resources | Terms of Use | Privacy Policy

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If you have already registered for the site:

Please enter your login ID and password to access the site.

First Time Users:

If this is your first time on the site, please click the Self-Registration link to create an online account **only if we have a valid email address on file.** If we do not have your valid email address on file, please contact ERSRI customer service via www.ersri.org or by phone at 401-462-7600 (prompt #4).

Forgot Your Password or Login ID:

Please click the appropriate link under the login to access your credentials.

If you are still unable to access your account, please contact ERSRI at 401-462-7600, Monday through Friday between 8:30 a.m. and 4 p.m. for assistance.



Locked Out Of Your Retirement Account



Change Password

- Password must be between 8 and 64 characters.
- Must have at least one lower character.
- Must have at least one upper character.
- Must have at least one number.
- Must have at least one special character.
- Must not contain your login ID.
- Must not contain your first name or last name.
- Must not re-use your previous 6 passwords.
- Must not be repeated within the past 365 days.

To avoid any access problems upon your next visit, please ensure that you always enter your password using the same capitalization as the one you will be entering in the *New password* field below.

Reenter Temporary Password

Current password:

New password:

Confirm password:

Note: When creating your password - do not use any password you have used in the past, be sure to **type your new password identically in the "New password" and "Confirm password" fields**, the password must be between 8-64 characters (to include an upper and lower case letter a number and a special character)

Locked out of ERSRI Account:

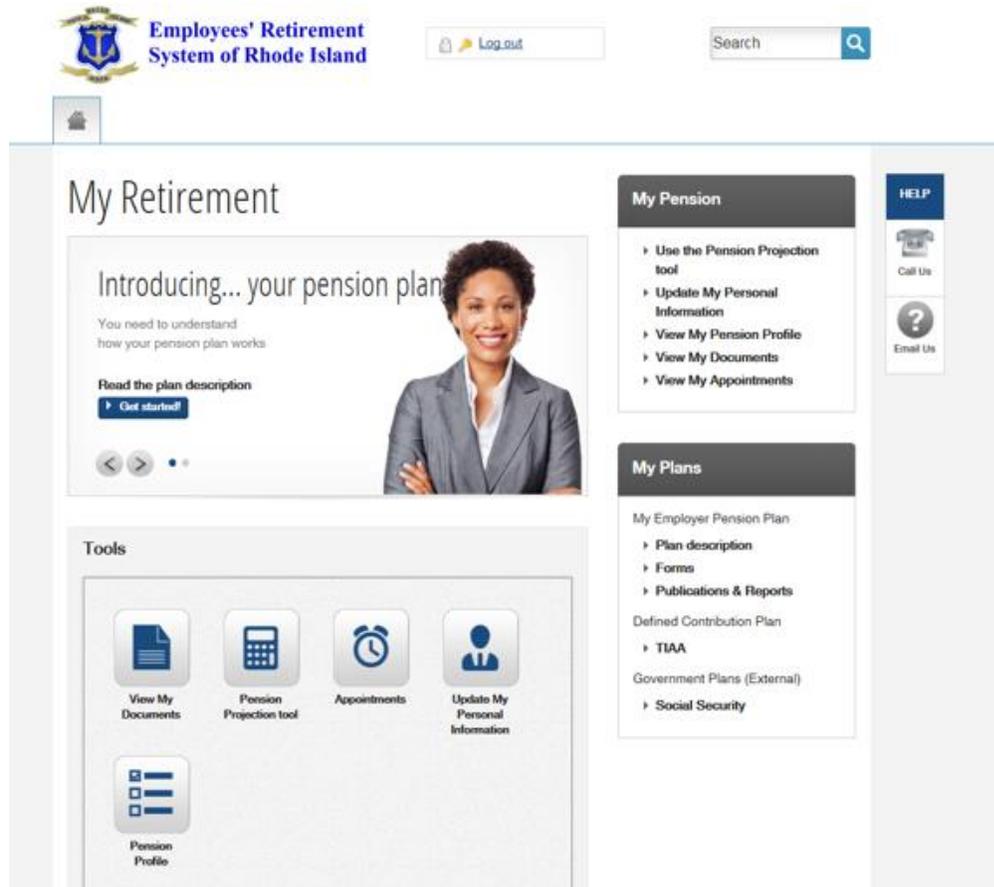
To ensure the security of your personal information, your account will be locked after 3 failed password attempts.

If you are unable to access your account or you are locked out, please contact ERSRI at 401-462-7600, Monday through Friday between 8:30 a.m. and 4 p.m. for a password reset.

Please note, this is just a temporary password, you will be asked to create a new password.

Please remember to write down your login information and keep it in a secure place.

Your Retirement Account Active Members



Members can reset their password by hitting the key at the top of their home page.



Members can reset their security questions by hitting the lock at the top of their home page.



Members can access ERSRI form(s) from their home page.



Please contact our office at 401-462-7600, Monday through Friday between 8:30 a.m. and 4 p.m. to schedule a group counseling meeting six to nine months prior to retirement.

Your Retirement Account Active Members (continued)



Pension Projection Tool – This tool is where you can find the following information:

- Your retirement eligibility dates
- Your **estimated** income at retirement*

Pension Profile Tool – This toll is where you can find the following information:

- Personal Information
- Spouse(s)
- Employment History
- Salaries-annual Summary
- Accumulated contributions
- Accumulated contributory service
- Purchased service
- Beneficiary(ies)

Update My Personal Information - Active members can make online updates to:

- Email address
- Phone number

TIAA - Active members who participate with TIAA may log directly into their TIAA account by selecting the TIAA link under My Plans

*Please note – The figures within the Pension Projection Tool are estimated based on the data reported by your employer, be sure to read and agree to the Disclaimer.

Your Retirement Account - Retiree

The screenshot shows the homepage of the Employees' Retirement System of Rhode Island. At the top left is the logo and name. To the right are 'Log out' and 'Search' buttons. The main content area is titled 'My Retirement' and includes a 'WELCOME' message, a 'Tools' section with 'Update My Personal Information' and 'Pension Profile' buttons, and a 'My Pension' menu. The 'My Pension' menu contains: 'Update My Personal Information', 'View My Pay Stub', 'Click Link B', 'ERS', 'Tax Calculator', and 'My Plans' (with sub-items 'Forms' and 'Publications & Reports'). A callout arrow points to the 'View My Pay Stub' link.

How to View Your Pay Stub and 1099R

1. After successfully logging into your account, select the ERS, MERS, etc. link to view your pay statement or year-end tax forms
2. In the payroll information screen open the “Earnings” icon.
3. Select “Earning Statement” to view your pay-stub or you can select “Year End Forms” to view your 1099R.